

IC Bus Marketing
Dealer Website Audit



### Overview - Dealer Website Audit



- Dealer review last year identified multiple areas of improvement for dealer websites across the network
- Audit rated the following:
  - Content
  - Call-To-Actions
  - Navigational Structure
  - IC Badge Usage
  - Links to ICBus.com
  - Video Usage
  - Social Links
  - Google Listings
  - Mobile Friendly/Responsive Design
- Each category was given a ranking of 1, 2 or 3
  - 1 being the best 3 the worst

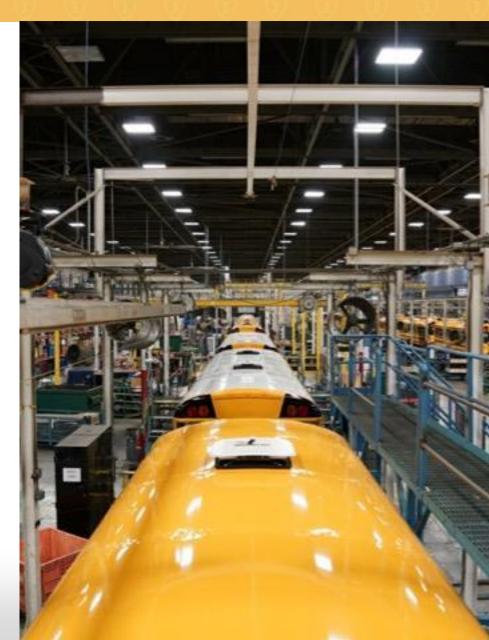




## Purpose of Audit



- Goal
  - Work with dealers on improving marketing footprint
    - Not meant to point fingers
- IC Bus has updated/created a number of marketing materials in the last calendar year
  - Want these assets to be leveraged on the dealer level
    - Make dealers aware of everything that is available to them
- Provide a snapshot of where dealers stand and work to build a plan to address critical areas of need



### **Pursuit of Excellence**



# Dealers that meet eligibility requirements must achieve a score of 700 points or higher to earn Pursuit of Excellence.

#### Website Standards\*:

- All product information on dealership website is accurate and includes latest collateral from MRC or ICBus.Com
- Easy to identify on dealership home page that you're an IC Bus dealer, and also have a clear call-out to locate school bus specific information in main navigation menu.
- Website is mobile friendly with a responsive design
- Incorporates effective call-to-actions for users regarding downloading materials for product information's, filling out contact forms, subscribing to email list, etc.

#### Service, Marketing & Stocking Possible Points = 300

Diamond Edge Dealer Group Certification	Points	Website Standards*	Points	Stocking Program	Points
1 Quarter	25	1 Standard	25	Participate in Stocking Program	100
2 Quarters	50	2 Standards	50		
3 Quarters	75	3 Standards	75		
All Quarters	100	All Standards	100		



## TIER 1

### Dealership website excels in the following areas:

- ✓ Comprehensive information on all IC Bus products
- ✓ Navigational structure Easy to follow clear call-out to IC Bus products
- ✓ IC Bus product information is accurate
- ✓ IC Bus badge is incorporated into site design or easy to locate throughout the site
- ✓ Links back to ICBus.com for more information where appropriate
- ✓ Effective Call-To-Actions for users (downloads, contact forms, etc.)
- ✓ Re-purposes information/content from ICBus.com on dealership website
- ✓ Website is mobile friendly (responsive design)



# TIER 2

### Dealership website needs work in the following areas:

- ! Has some info on IC Bus products, but could offer more
- ! Navigational structure Not immediately clear where to find IC Bus information
- ! Some IC Bus product information is lacking or out-of-date
- ! IC Bus badge is hard to find on the home page/throughout the website
- ! Offers some links back to ICBus.com but could do better
- ! Some Call-To-Actions for users (downloads, contact forms, etc.)
- ! Website is mobile friendly (responsive design)



## TIER 3

### Dealership has a website, but has some of the following issues:

- x Information is out of date on website and/or does not have correct collateral available
- x Navigational structure is hard to follow tough to locate ICBus product info
- x IC Bus product information is lacking, missing or out of date
- x IC Bus badge is missing on the home page
- x Does not link back to ICBus.com
- x No clear Call-To-Actions for users (downloads, contact forms, etc.)
- x Website not mobile friendly (non-responsive design)



## TIER 1

#### Website has:

- Comprehensive, accurate, up-to-date information on all IC Bus products and offerings
- Website does not have any out-ofdate collateral

Dealers Rank Total: 3

# TIER 2

#### Website has:

- Comprehensive, accurate, up-to-date information on all IC Bus products and offerings
- Website has one or more pieces of outdated collateral/copy

Dealers Rank Total: 8

# TIER 3

Website does not have current:

- CE and RE brochures
- Spec sheets
- Website has outdated collateral/images



## Tier 1 Example

### Leonard

- ✓ Copy, imagery, collateral still up-to-date
- ! Still room for improvement:
  - ! Basic product info, but no call-outs to engine offering, technology, etc.

### Site link

### Wolfington

✓ Customized literature





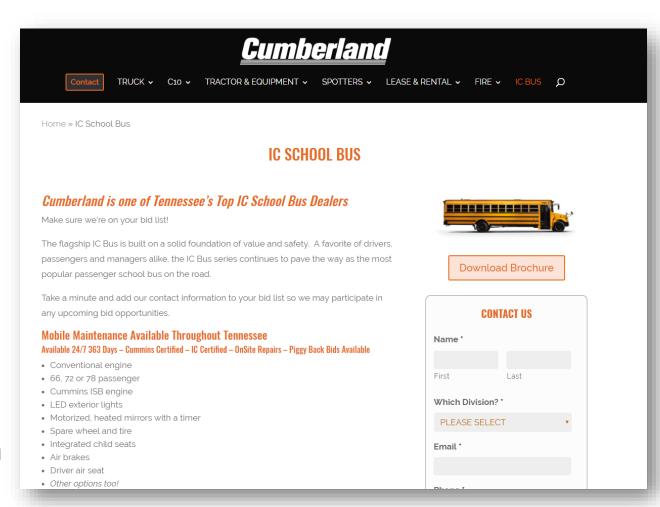




## Tier 2 Example

### Cumberland

- ✓ Has some nice elements:
  - ✓ Information on dealership
  - ✓ CTA
  - ✓ CE Brochure
- x But lacking:
  - x Product info/offerings other than CE
  - x Only one video (walkaround)
  - x Only page on their site for IC Bus

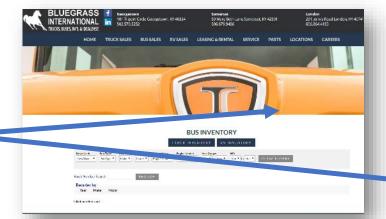


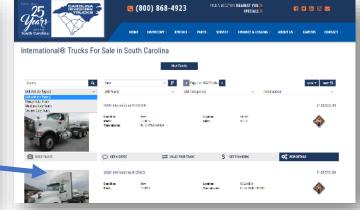


## Tier 3 Example

### Bluegrass/Carolina

x No information of any kind on IC Bus





### Longhorn/Sun State

x Outdated brochures











# TIER 1

#### Website has:

- Effective call-to-actions for users
  - brochures, contact forms, etc.
- Example: Easy to contact designated sales person, parts person, or department (such as service)

Dealers Rank Total: 7

# TIER 2

#### Website has:

- Some call-to-actions for users
  - Brochures, contact forms, etc.

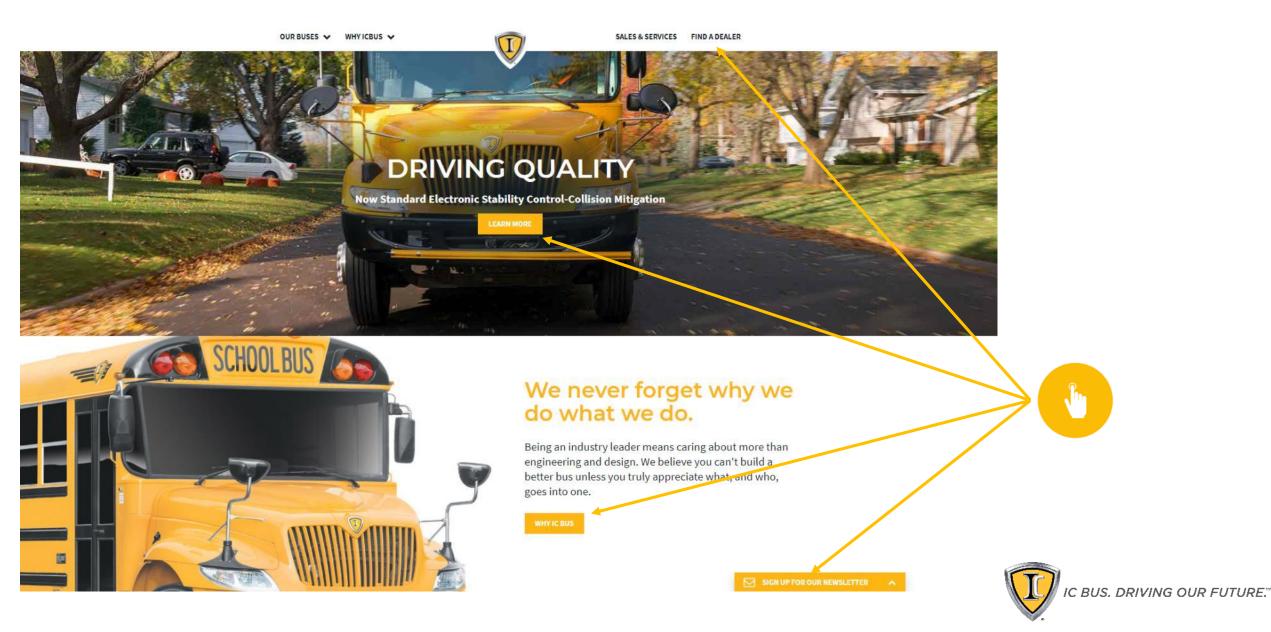
Dealers Rank Total: 20

## TIER 3

Website does not have:

- Any clear call-to-actions for users
  - Brochures, contact forms, etc.

## What's a Call-to-Action?





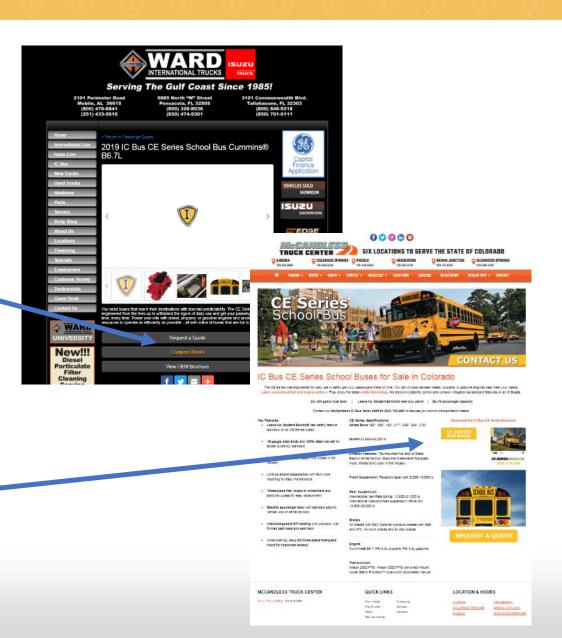
### Tier 1 Example

#### Ward

- ✓ Easy to request a quote, view brochures, look at photos, email share link
- x But lacking:
  - x Imagery could be updated
  - x IC Bus sales contact information
  - x CTAs for other product information/offerings

#### **McCandless**

- ✓ Easy to request a quote, view brochures, get in touch with the dealership
- x Lacking:
  - x CTAs for other product information/offerings





### Tier 2 Example

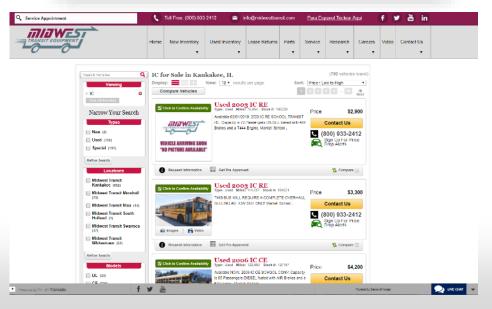
#### Wolfington

- ✓ Inventory and "leave a message" CTAs are easy to find
- ! Still room for improvement:
  - ! Not clear on where to access a brochure have to click on bus
    - ! No other info on product
  - ! No information on sales team

#### **Midwest**

- ✓ Inventory page has clear call to actions
- ✓ Live chat function
- ! Still room for improvement:
  - ! No way to find information on new IC Buses
    - ! No brochures, spec sheets, or other collateral for users to download







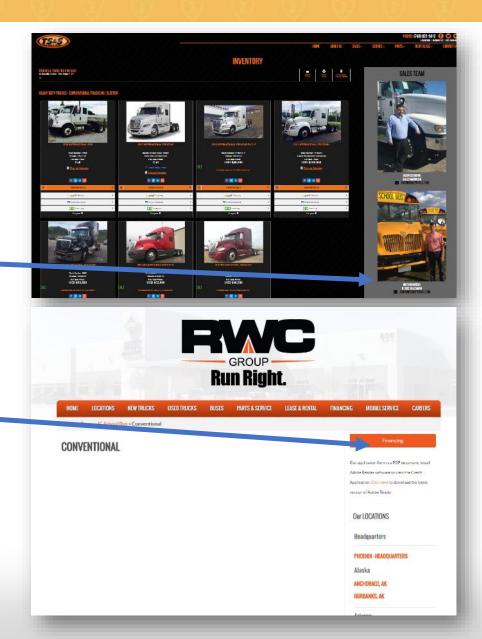
## Tier 3 Example

### **Truck Sales & Service**

- x Only CTA for IC Bus on the site
  - x No other information available

### **RWC**

- x Site doesn't load
- x Only CTA is financing related to truck





# TIER 1

#### Website has:

- clear call-out to IC Bus products and technologies under tab(s) called:
- "BUS," or "School Bus"
- "Commercial Bus" (if carried)

Dealers Rank Total: 16

# TIER 2

#### Website:

 shows IC Bus products and technologies but it is not immediately clear where to find them

Dealers Rank Total: 10

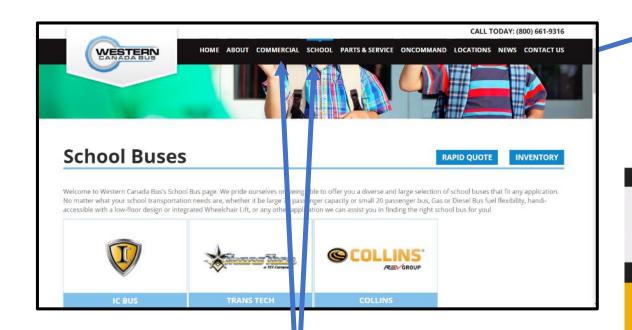
## TIER 3

Website does not have:

 And easy way to locate IC Bus products and technologies



## Tier 1 Example



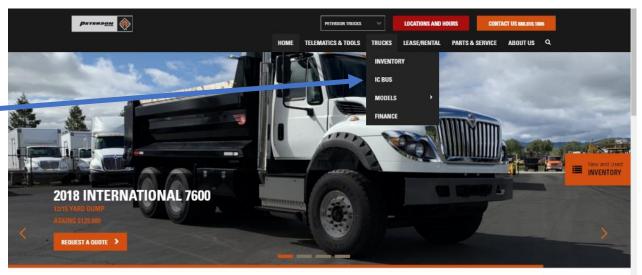




## Tier 2 Example

- Main navigation includes prominent links for: BUS SALES, INVENTORY, PROPANE, IC CORP, TULSA and BROCHURES.
  - ! Earns Tier 2 because navigation links are slightly misleading depends on user
- ! IC Bus listed under trucks





**PRODUCTS** 



### Tier 3 Example

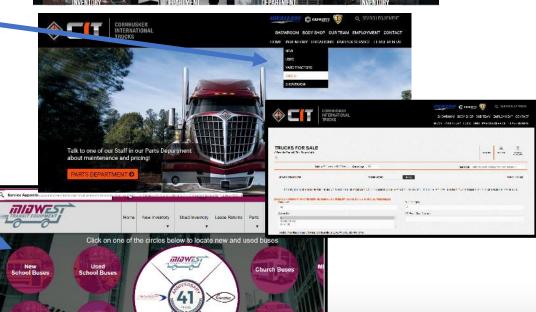
x Site has no copy or content for IC Bus

- x Buses found under inventory header
  - x Clicking the link drives you to a page for truck sales
  - x No IC Bus content on site

- Navigation seems to change from time to time – image on the left has no call-out for new school buses
- x Have no idea what brand is being sold









## TIER 1

#### Website has:

IC Bus badge is incorporated into the site design or easy to locate throughout the site

Dealers Rank Total: 20

# TIER 2

#### Website has:

 IC Bus badge is included but hard to find on the home page/throughout the website

Dealers Rank Total: 1

## TIER 3

Website does not have:

 IC Bus badge is missing on the home page

## IC Bus Badge



## Old Logo



## **New Logo**

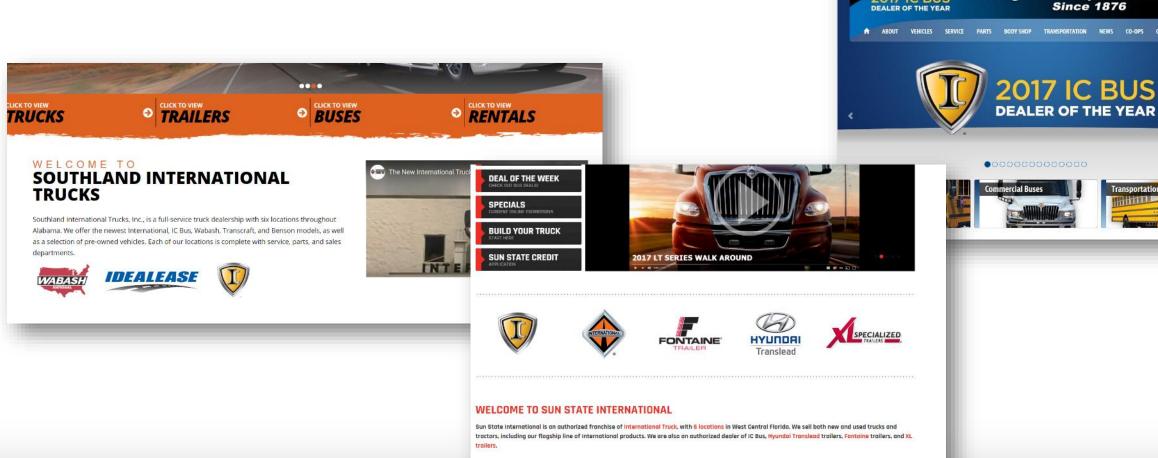




VOLFINGTON body company, inc.

Serving the Transportation Industry

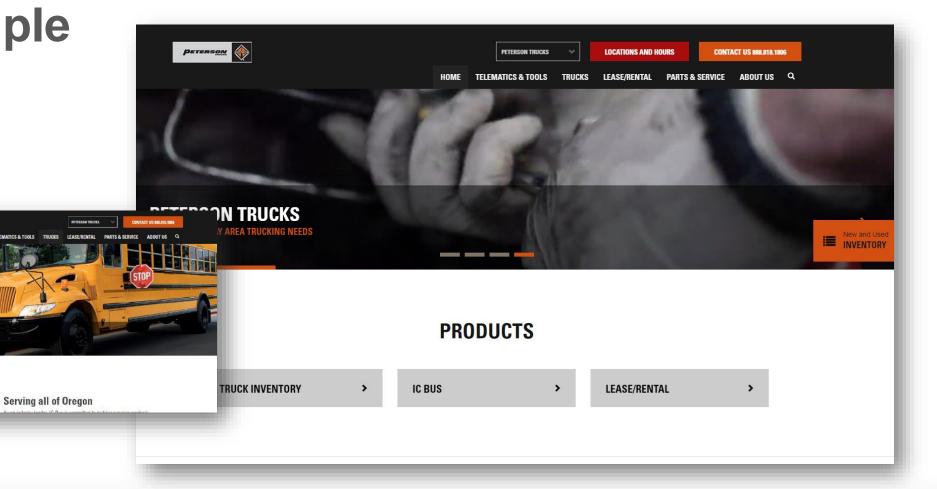
## Tier 1 Example





Tier 2 Example

THE NEW IC BUS DEALER





### Tier 3 Example

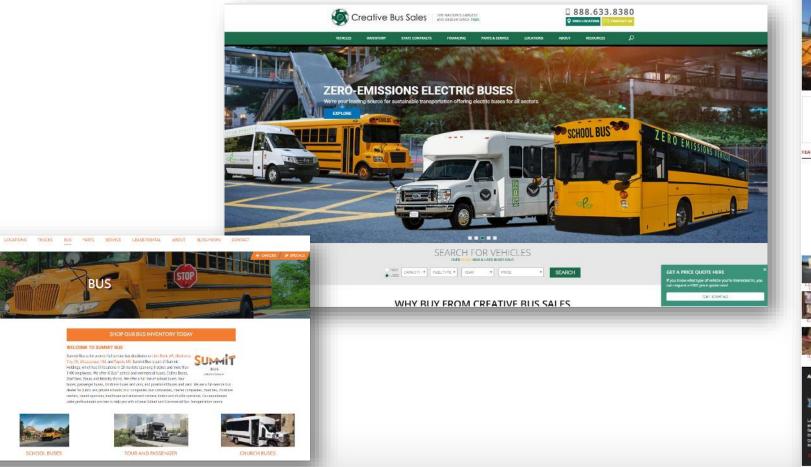
WELCOME TO SUMMIT BUS

1900 employees. Me after IC Bush school and commercial bases. Collins Buses. Starfranc, Braux, and Mobility Works, We offer a full line of school bases tour

ACHOOL BUSES

CHURCH BUSES

SUMMIT BUS LOCATIONS





### Links to ICBus.com



## TIER 1

#### Website has:

- Links to ICBus.com for more information where appropriate
- The IC Bus badge is linked to ICBus.com
- Product information pages include these links to ICBus.com for more information:
  - www.icbus.com/buses/school/ceseries
  - www.icbus.com/buses/commercial/reseries (if carried)
  - www.icbus.com/buses/commercial/ceseries (if carried)

# TIER 2

#### Website has:

 Links to ICBus.com (likely under the IC Bus Badge) but missing links to product information pages for CE/RE Series, Commercial CE/RE Series

# TIER 3

Website does not have:

A link to ICBus.com

Dealers Rank Total: 0

Dealers Rank Total: 12

### Links to ICBus.com



### Recommended Pages & Resources

- www.icbus.com/buses/school/ceseries
- www.icbus.com/buses/school/reseries
- www.icbus.com/buses/commercial/reseries
- www.icbus.com/buses/commercial/ceseries
- www.icbus.com/blog
- https://www.icbus.com/why-icbus/engine-choice
- https://www.icbus.com/why-icbus/drivetrain-compa
- https://www.icbus.com/why-icbus/safety
- https://www.icbus.com/why-icbus/driverfirst







# Video Usage



## TIER 1

#### Website has:

- Uses all three of these videos:
  - •
  - Bendix Wingman Fusion
- Plus one or more of the following:
  - Powered by Propane
     Powered by Gasoline
  - Driving the Industry Forward
  - There are plenty of others that can be added, but these are some of the most recent.

Dealers Rank Total: 0

# TIER 2

#### Website has:

 A few of the most recent videos from IC Bus, but is lacking overall.

#### Dealers Rank Total: 3

## TIER 3

#### Website does not have:

 Any videos or is using videos from an outdated campaign (Are we there yet?)

Dealers Rank Total: 34 (28 use no IC video at all)

## **Links to Social**



## TIER 1

#### Website has:

 Link to Facebook page and Facebook page includes word "BUS" in page name

## TIER 2

#### Website has:

 Link to Facebook page but Facebook page does not include word "Bus" in page name

# TIER 3

Website does not have:

- Link to Facebook
  - Possible it links to other social network sites

Dealers Rank Total: 7

Dealers Rank Total: 20

### **Links to Social**





**Dealer Accounts: 18** 



**Dealer Accounts: 17** 



**Dealer Accounts: 12** 

#### **Other Dealer Accounts:**

- Instagram 8
- Google+ 3
- Pinterest 1
- Yelp 1

## **Mobile Friendly**



# TIER 1

#### Website is:

- Mobile friendly according to this resource:
  - Has 5 or less page loading issues

## TIER 2

#### Website is:

- Mobile friendly according to this resource:
  - https://search.google.com/test/ mobile-friendly
  - Has more than 5 page loading issues

## TIER 3

#### Website is:

- Not mobile friendly according to this resource
  - https://search.google.com/test/ mobile-friendly

Dealers Rank Total: 16

Dealers Rank Total: 15

## Mobile Friendly - Yes



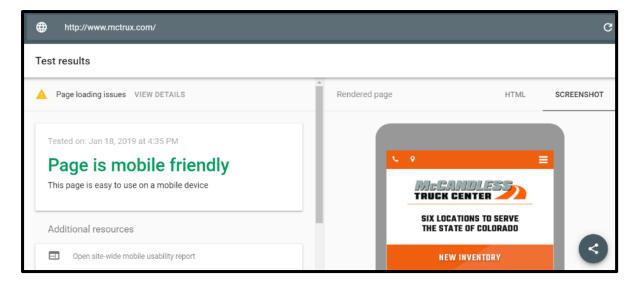
**McCandless Truck Center** 

Website: www.mctrux.com

**Mobile Friendly: Yes** 

Mobile Page Loading Issues: 4 page resources could not be loaded

For more information please visit: <a href="https://bit.ly/2FAIKPi">https://bit.ly/2FAIKPi</a>
Tier 1



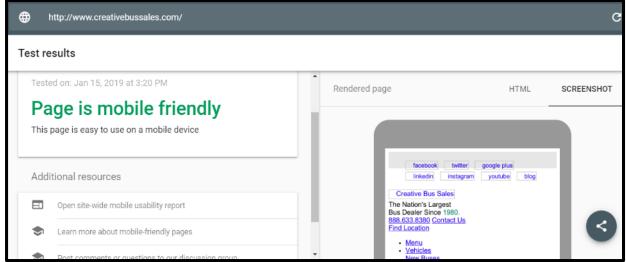
**Creative Bus Sales** 

Website: www.creativebussales.com

**Mobile Friendly: Yes** 

Mobile Page Loading Issues: 131 page resources could not be loaded

For more information please visit: <a href="https://bit.ly/2RQko9V">https://bit.ly/2RQko9V</a>
Tier 2



## **Mobile Friendly - No**

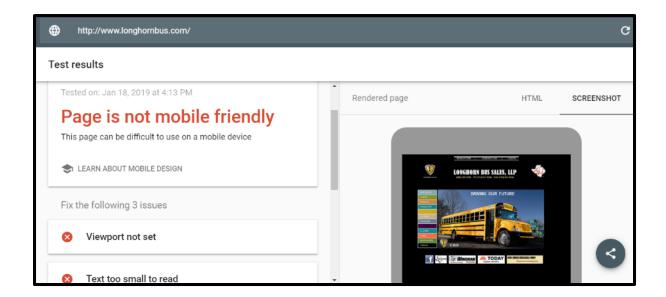


**Longhorn Bus Sales** 

**Mobile Friendly: No** 

Mobile Page Loading Issues: 1 page resource could not be loaded

For more information please visit: <a href="https://bit.ly/2W58U1">https://bit.ly/2W58U1</a>

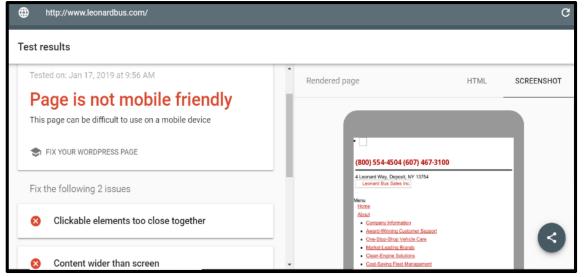


**Leonard Bus Sales, Inc.** 

**Mobile Friendly: No** 

Mobile Page Loading Issues: 28 page resources could not be loaded

For more information please visit: <a href="https://bit.ly/2FHVtid">https://bit.ly/2FHVtid</a>



## Google Address Listings (148 Locations)



# TIER 1

# TIER 2

# TIER 3

- Location is listed on Google and includes all of the following:
  - Address
  - Contact phone
  - Hours of operation
  - Website address
  - Photo(s) of dealership.

- Location is listed on Google but is missing one of the following points:
  - Address
  - Contact phone
  - Hours of operation
  - Website address
  - Photo(s) of dealership.

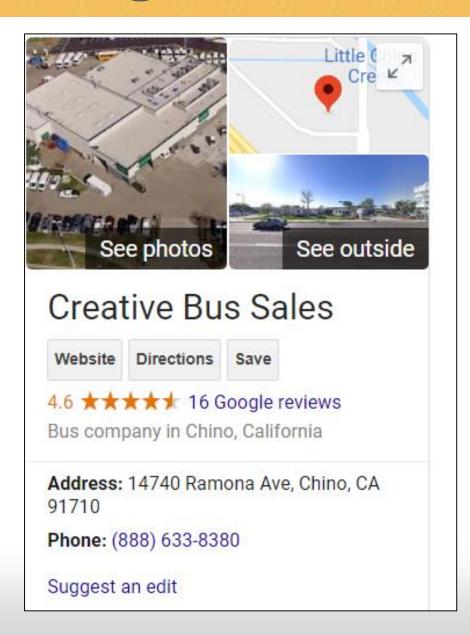
Location is not listed on Google

Dealers Rank Total: 88

Dealers Rank Total: 39

## **Google Address Listings**





**Dealership Name: Creative Bus Sales Inc** 

Dealership Address: 14740 Ramona Ave Chino CA

(Tier 2) Location is listed on Google but is missing hours open

**LISTED AS: BUS COMPANY** 

### **Overall Dealer Website Score**





## TIER 2





- x No dealer website has a Tier 1 average
- ! 6 Dealers have an average score under 2.0

- 2.26 Average Dealer Website Score
  - ! 2.0 or lower 13 Dealers
  - ! 2.01-2.49 12 Dealers
- ! Highest score
  - ! 1.75 Leonard Bus, White's, Wolfington

- x Lowest Score
  - x 2.75 Carolina International
- x 12 Dealers averaged a Tier 3 score
  - x 2.5-3.0

# **Key Takeaways**



### Order of Importance

#### 1. Content

- Majority of the network is lacking correct or any of the relevant information related to IC Bus products & offerings
- b. Updating content should take care of video gap, links to ICBus.com, IC Bus badge usage
  - a. All dealers should re-assess IC Bus video usage and how to incorporate current and future content from ICBus.com
  - Look for ways to supplement content and brand from IC Bus into dealer websites (where IC Bus is the focus)

#### 2. Navigational Structure/User Call-to-Actions

a. Most dealers have the basics, but could re-evaluate how to capture site visitors

#### 3. Mobile/Responsive

- a. Most sites are responsive, but need to address loading issues
- b. Need to address those that are not
  - a. Some sites appear to be very old may need to consider a new platform

# **Targets**

	Tier 1	Tier 2	Tier 3	Targets	Status
Content	8.11%	24.32%	67.57%	90% Tier 1 by September 1st	
User CTA	18.92%	54.05%	27.03%	0% Tier 3 by 10/31/19	
Navigational Structure	43.24%	37.04%	29.73%	75% Tier 1/0% Tier 3 by 10/31/19	
IC Badge Usage	54.05%	2.70%	43.24%	100% Tier 1 by 10/31/19	
Links to ICBus.com	0.00%	32.43%	67.57%	90% Tier 1 by September 1st	
Video Usage	0.00%	8.11%	91.89%	90% Tier 1 by September 1st	
Links to Social	18.92%	54.05%	27.03%	100% Tier 1 or 2 by September 1st	
Mobile/Responsive	43.24%	40.54%	16.22%	100% Responsive by 10/31/19	
Total Score	0.00%	67.57%	32.43%	0% Tier 3 dealers by 10/31/19	



### **Dealer Assessment**

# Rating



Dealership/Business Name =	Conten	User CT <sub>1</sub> =	Navigational Structu	IC Badge Usa	Links to ICBus.co	Video Usag =	Links to Social	Mobile/Responsive =	Total Scol -1
Waters Truck & Tractor	2	2	1	1	2	3	2	2	1.88

### Content



Tier 2 – Content could stand to be updated, but does include information on engines. Good link back to the IC Bus website. Spec sheets and collateral are out of date.

Please review previous slides and appendix

### **USER CTA**



Tier 2 – Has good CTAs in place, just needs a few updates.

- The prompt to download the RE school bus brochure incorrectly says:
  - Download the CE Series School Bus Spec Sheet and it links to an outof-date brochure
- Commercial Sell Sheet there is not currently a sell sheet for commercial products (other than the TC Chassis) that we recommend using. The one on your site has call-outs to MaxxForce and should be removed. We know there's a need for this collateral, but we do not have it available at the moment.

Review deck for best practices

# Navigation



**Waters International** 

Website: www.waterstruck.com

**NAVIGATION - TIER 1** 

Navigation: BUSES > IC BUS - COMMERCIAL BUSES

-or- IC BUS - SCHOOL BUSES



# IC Bus Badge Usage



Tier 1 - IC Bus logo is used on the homepage and throughout the site. It just needs to be updated to the refreshed look.

Review deck for details

### Links to ICBus.Com



(Tier 1) Website links back to ICBus.com under the CE & RE categories

Refer to previous slides for guidance, if needed

# Video Usage



(Tier 3)-Website uses no IC Bus video

Review previous slides for recommendations.

### **Social Media**



(Tier 2) Website includes link to Facebook page but Facebook page does not include word "BUS" in page name

# Mobile Responsive

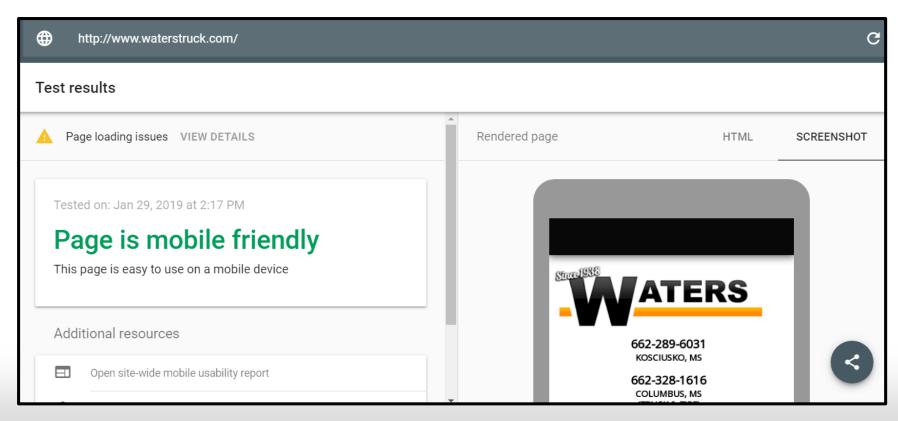


#### **Waters International**

Website: <a href="www.waterstruck.com">www.waterstruck.com</a>
Mobile Friendly: Yes – Tier 2

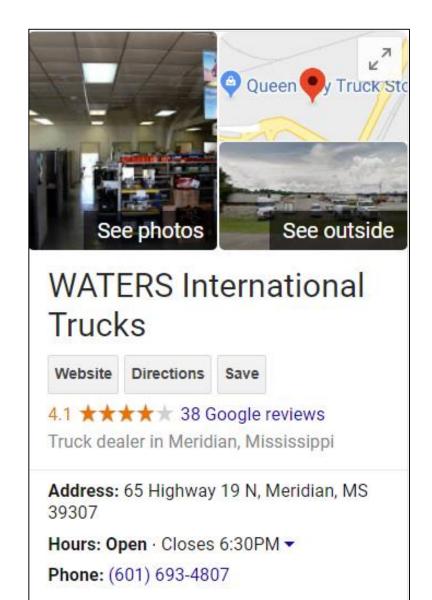
Mobile Page Loading Issues: 24 page resources could not be loaded

For more information please visit: <a href="http://bit.ly/2sRkobv">http://bit.ly/2sRkobv</a>





# G003le



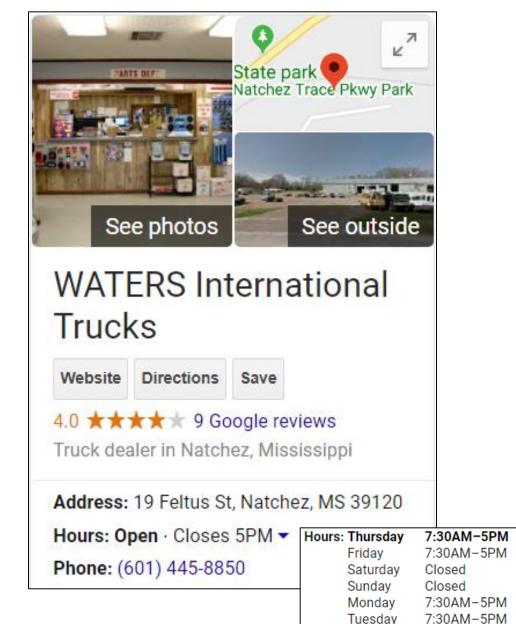
**Dealership Name: Waters International** 

**Dealership Address:** 65 Hwy. 19 N Meridian MS

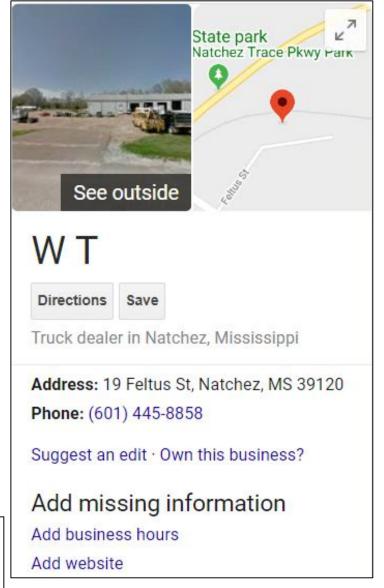
(Tier 1) Location is listed on Google and includes all of the following: Address, hours open, phone, photo(s) of dealership.

**LISTED AS: TRUCK DEALER** 

Hours: Thursday	7AM-6:30PM
Friday	7AM-6:30PM
Saturday	7:30AM-12PM
Sunday	Closed
Monday	7AM-6:30PM
Tuesday	7AM-6:30PM
Wednesday	7AM-6:30PM



Wednesday 7:30AM-5PM



**Dealership Name: Waters International** 

**Dealership Address:** 

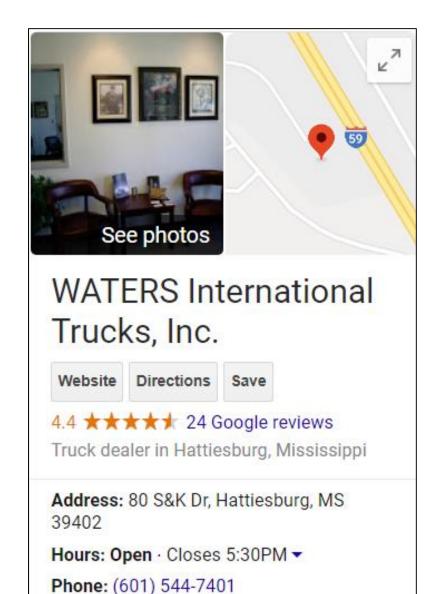
19 Feltus St. Natchez MS

(Tier 1) Location is listed on Google and includes all of the following: Address, hours open, phone, photo(s) of dealership.

**LISTED AS: TRUCK DEALER** 

(Tier 2) Location is listed on Google but is missing hours open

**LISTED AS: TRUCK DEALER** 



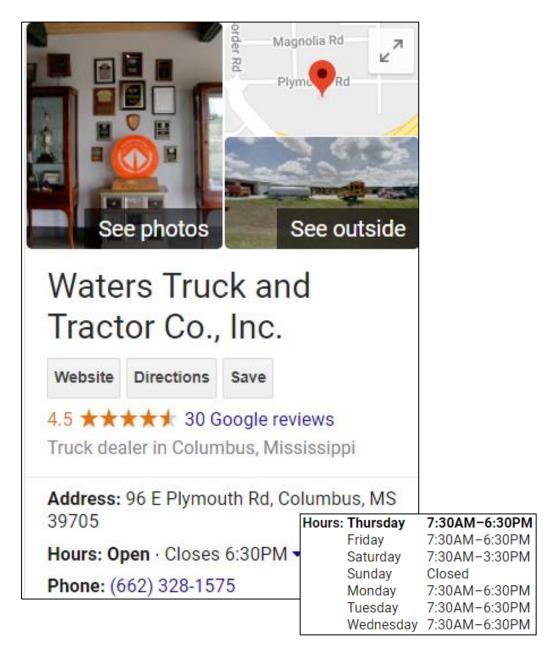
**Dealership Name: Waters International** 

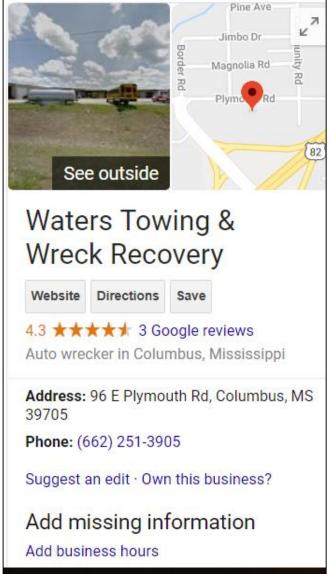
**Dealership Address:** 80 S & K Dr. Hattiesburg MS

(Tier 1) Location is listed on Google and includes all of the following: Address, hours open, phone, photo(s) of dealership.

**LISTED AS: TRUCK DEALER** 

Hours: Thursday
Friday
Saturday
Sunday
Monday
Tuesday
T:30AM-5:30PM
7:30AM-12PM
Closed
7:30AM-5:30PM
7:30AM-5:30PM
7:30AM-5:30PM
7:30AM-5:30PM





**Dealership Name: Waters** 

International

**Dealership Address:** 96 E. Plymouth

Rd. Columbus MS

(Tier 1) Location is listed on Google and includes all of the following: Address, hours open, phone, photo(s) of dealership.

**LISTED AS: TRUCK DEALER** 

(Tier 2) Location is listed on Google but is missing hours open

LISTED AS: AUTO WRECKER



**Dealership Name: Waters International** 

**Dealership Address:** 20 Veterans Memorial Drive Kosciusko MS

(Tier 1) Location is listed on Google and includes all of the following: Address, hours open, phone, photo(s) of dealership.

**LISTED AS: TRUCK DEALER** 

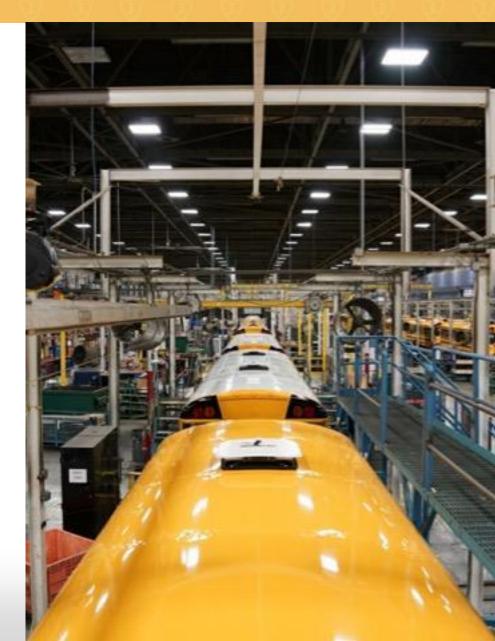
Hours: Thursday 7AM-5PM
Friday 7AM-5PM
Saturday Closed
Sunday Closed
Monday 7AM-5PM
Tuesday 7AM-5PM
Wednesday 7AM-5PM



### **APPENDIX**



- The following slides are recommendations of content you can incorporate into your dealership's website
- Use best judgement for what makes sense in your market
- Product specifications are also good to add you can find those in brochures or on ICBus.com



### **CONTENT COPY & CTAs**



### **CE & RE Series Product Pages**

- Your CE & RE Series pages should be where users can find the majority of the information your promoting.
  - Basic specs
  - Key features
  - Engine Offering
  - Technology/Key Components Available
- Make sure to add CTAs throughout
  - Brochure/Spec Sheet Downloads
  - Testimonials
  - Newsletter sign-up (if your dealership has one)
  - Contact us or specific person
  - Link to video could have YouTube video open in a new tab and play automatically or you could embed the video into your website



### **CE Series**

#### **CE Series**

You need buses that reach their destinations with ironclad predictability. The CE Series was engineered from the tires up to withstand the rigors of daily use and get your passengers there on time, every time. Power your ride with diesel, propane, or gasoline engines and access tools and resources to operate as efficiently as possible—all with a line of buses that are fun to drive.

#### **Key Features**

- Leave No Student Behind® rear safety feature: standard
- 16-gauge steel body and 100% steel rub rail for added durability: standard
- Evenly spaced entry steps—the widest in the industry
- LCD on-board diagnostics with fault code reporting for easy maintenance
- Three-piece flat, roped-in windshield and stationary glass for easy replacement
- Electric passenger door with standard electric vandal lock on entrance door
- Interchangeable BTI seating with precision, die-formed seat base and seat back
- Wide-opening, easy-tilt three-piece fiberglass hood for improved access
- Specifications
- Engine Choice

#### **Specifications**

Found at the following link: https://www.icbus.com/buses/school/ceseries

#### Other sections to consider

#### **Engine Offering**

IC Bus offers three engines in the CE Series. Click on the below links to learn more: CE Series Diesel – Powered by the Cummins® B6.7 (content on later slides) CE Series Gasoline – Powered by the PSI 8.8L (content on later slides)

CE Series Propane – Powered by the PSI 8.8L (content on later slides)

#### Safety & Technology

Getting your passengers from point A to point B, safely and on schedule—that's our job. It's why we apply the highest standards into every product design. With new technology like electronic stability control and collision mitigation now standard on all IC Buses, our manufacturing process ensures we're building the best buses on the road.

Click on the below links to learn more

- Electronic Stability Control (content on later slides)
- Collision Mitigation (content on later slides)
- IC Bus Full-View Camera Technology by Rosco (content on later slides)
- <u>Visit ICBus.com for more information on safety features</u>

#### Possible Call-to-Actions:

- Download the brochure: Available on the MRC Products > IC Bus-School
   > CE > Literature
- Download the sell sheet: Available on the MRC Products > IC Bus-School
   > CE > Literature
- Contact us for more information email fill-out form
- Newsletter sign-up form



### **RE Series**

#### **RE Series**

Durability, serviceability, and maximum uptime. The RE Series is built with the driver in mind to get your passengers there on time, every time. Step through the widest entry door in the industry and into an interior designed for the safety and comfort of up to 90 passengers plus all their backpacks and gear. With optimum safety features, connected technology, and a top-of-the-line Cummins® L9 engine, it's a bus that drivers love to drive, with easy access that lets mechanics get right to work.

#### **Key Features**

- Leave No Student Behind® rear safety feature: optional
- 16-gauge steel body and 100% steel rub rail for added durability: standard
- Evenly spaced entry steps—the widest in the industry
- 21,000 lb International Ride-Optimized Air Suspension: standard (higher ratings available)
- Visual and audible low fuel, oil, voltage, coolant, and high-temperature alarms
- Three-piece flat, roped-in windshield and stationary glass for easy replacement
- Electric passenger door with standard electric vandal lock on entrance door
- Interchangeable BTI seating with precision, die-formed seat base and seat back

#### **Specifications**

Found at the following link:

https://www.icbus.com/buses/school/reseries

#### Other sections to consider

#### **Engine Offering**

IC Bus offers the Cummins® L9 with up to 300 hp and 860 lb-ft of torque in the RE Series. Click on the below link to learn more:

RE Series Diesel – Powered by the Cummins® 19 (content on later slides)

#### Safety & Technology

Getting your passengers from point A to point B, safely and on schedule—that's our job. It's why we apply the highest standards into every product design. With new technology like electronic stability control and collision mitigation now standard on all IC Buses, our manufacturing process ensures we're building the best buses on the road.

Click on the below links to learn more

- Electronic Stability Control (content on later slides)
- Collison Mitigation (Bendix Wingman Advanced only for RE Series) (content on later slides)
- IC Bus Full-View Camera Technology by Rosco (content on later slides)
- <u>Visit ICBus.com for more information on safety features</u>

#### **Possible Call-to-Actions:**

- Download the brochure: Available on the MRC Products > IC Bus-School
   > RF > Literature
- Download the sell sheet: Available on the MRC Products > IC Bus-School
   > RE > Literature
- Contact us for more information email fill-out form
- Newsletter sign-up form



### **Electronic Stability Control**

#### **IC Bus Electronic Stability Control**

Designed to work with vehicle sensors to anticipate and adapt to loss-of-control and rollover events, our electronic stability control system monitors the status of the chassis through a wide variety of road conditions such as wet-, snow-, and ice-covered surfaces. The system quickly and automatically intervenes to assist the driver if the vehicle is reaching a critical stability threshold and can selectively apply vehicle brakes as well as de-throttle the engine.

#### **Possible Call-to-Actions:**

- Watch the video: <u>ESC How it Works</u> (available on the MRC Products > IC Bus School > <u>Bendix ESC and CM</u> > Videos)
- Watch the video: <u>Customer Testimonial</u>
- Watch the video: TODAY Show
- Want a tool that helps drivers learn how this technology work? Watch this video: <u>IC Bus ESC, Collision Mitigation Driver Training w/Bendix Wingman Advanced</u>
- Want a tool that helps drivers learn how this technology work? Watch this video: IC Bus ESC, Collision Mitigation Driver Training w/Bendix Wingman Fusion
- Contact us for more information email fill-out form
- Download Information Sheet IC Bus Bendix ESP Sell Sheet
  - Available on the MRC Products > IC Bus School > <u>Bendix ESC and CM</u> > Literature

#### Other Resources

- https://www.icbus.com/blog/esc-and-cm
- https://www.icbus.com/blog/today-show-features-esc-and-cm
- https://www.icbus.com/blog/esc-and-cm-how-it-works



# Collision Mitigation Technology – Standard on CE & RE Series Models

IC Bus is the only OEM to offer collision mitigation technology with active as well as passive safety features, reflecting the most robust collision mitigation offering in the industry.

#### Bendix® Wingman® Advanced™ Collision Mitigation - Standard\*

Designed to reduce the likelihood and severity of rear-end accidents, the Bendix® Wingman® Advanced™ system utilizes radar to identify metallic objects up to 500 feet in front of the vehicle through most bad weather. In addition to providing automatic driver alerts, the technology includes adaptive cruise control, automatic braking and basic telematics data support.

\*Air brake applications

#### Possible Call-to-Actions:

- Watch the video: Bendix Wingman Advanced How it Works (available on the MRC Products > IC Bus School > Bendix ESC and CM > Videos)
- Watch the video: Customer Testimonial
- Watch the video: <u>TODAY Show</u>
- Want a tool that helps drivers learn how this technology work? Watch this video: <u>IC Bus ESC, Collision Mitigation Driver Training w/Bendix Wingman</u>
  Advanced
- Contact us for more information email fill-out form
- Download Information Sheet IC Bus Wingman Advanced
  - Available on the MRC Products > IC Bus School > <u>Bendix ESC and CM</u> > Literature

#### Other Resources

- https://www.icbus.com/blog/esc-and-cm
- https://www.icbus.com/blog/today-show-features-esc-and-cm
- https://www.icbus.com/blog/esc-and-cm-how-it-works



# Collision Mitigation Technology – Standard on CE Series Model

IC Bus is the only OEM to offer collision mitigation technology with active as well as passive safety features, reflecting the most robust collision mitigation offering in the industry.

#### Bendix® Wingman® Fusion™ Collision Mitigation – Available on CE Series\*

In addition to all the benefits of the Bendix® Wingman® Advanced™ system, the Bendix® Wingman® Fusion™ system employs an enhanced camera technology that's integrated with radar that includes lane departure warnings, speeding alerts and automatic braking when stationary vehicles are detected in the vehicle's path. The system also prioritizes alerts to mitigate driver distraction when multiple alerts would occur simultaneously.

\*Air brake applications

#### **Possible Call-to-Actions:**

- Watch the video: <u>Bendix Wingman Fusion How it Works</u> (available on the MRC Products > IC Bus School > <u>Bendix ESC and CM</u> > Videos)
- Watch the video: Customer Testimonial
- Watch the video: TODAY Show
- Want a tool that helps drivers learn how this technology work? Watch this video: IC Bus ESC, Collision Mitigation Driver Training w/Bendix Wingman Fusion
- Contact us for more information email fill-out form
- Download Information Sheet IC Bus Wingman Fusion Brochure or IC Bus Wingman Fusion Sell Sheet
  - Available on the MRC Products > IC Bus School > <u>Bendix ESC and CM</u> > Literature

#### Other Resources

- https://www.icbus.com/blog/esc-and-cm
- https://www.icbus.com/blog/today-show-features-esc-and-cm
- https://www.icbus.com/blog/esc-and-cm-how-it-works



### IC Bus Engine Offering – Power of Choice

Whether diesel, propane, or gas, long-range trips or short local drives, we have the power to meet your needs today and are pioneering the engines of tomorrow. With an attention to detail and focus on your fleet, we keep you on the road and moving forward. The CE Series offers three strong options: the PSI 8.8L Propane, the PSI 8.8L Gasoline and the Cummins® B6.7, and we offer the Cummins® L9 in the RE Series. No matter which engine suits your needs, you can be sure that rock-solid durability comes standard.

#### **Possible Call-to-Actions:**

- Download Information Sheet Cummins B6.7 Five Reasons the B6.7 is best-in-class (MRC Literature > IC Bus School > Competitive Comparisons)
  - <a href="https://www.icbus.com/-/media/icbus/blog/engine-spec-comparisons/icbusb67vsdd5comparisonfinalrev1114.pdf">https://www.icbus.com/-/media/icbus/blog/engine-spec-comparisons/icbusb67vsdd5comparisonfinalrev1114.pdf</a>
- Download Information Sheet PSI 8.8L Gasoline or Propane Engine Five Reasons the PSI 8.8L is best-in-class (MRC Literature > IC Bus School > Competitive Comparisons)
  - <a href="https://www.icbus.com/-/media/icbus/blog/engine-spec-comparisons/ic-bus-psi-vs-bluebird-sellsheet-final.pdf">https://www.icbus.com/-/media/icbus/blog/engine-spec-comparisons/ic-bus-psi-vs-bluebird-sellsheet-final.pdf</a>
- Download Information Sheet Cummins L9 Five Reasons the L9 is best-in-class (MRC Literature > IC Bus School > Competitive Comparisons)
  - https://www.icbus.com/-/media/icbus/blog/engine-spec-comparisons/ic-bus-l9-vs-dd8-comparison-r4.pdf
- Contact us for more information email fill-out form

#### Other Resources:

https://www.icbus.com/why-icbus/drivetrain-comparison

https://www.icbus.com/blog/b6\_7

https://www.icbus.com/blog/8 81

https://www.icbus.com/blog/I9



### **PSI 8.8L Gasoline or Propane Engine**

Purpose-built for the school bus industry, PSI's medium-duty 8.8L naturally aspired engine is available with a gasoline or propane power unit developed from the block up to be reliable and durable.

#### PSI 8.8L V8 Gasoline

Based on feedback from our customers, we set out to develop a gasoline powered, commercial-grade V8 engine purpose-built for school buses that features similar power and performance to diesel. This means immediate acceleration from a complete stop and greater hill climbing capability. In other words: a no compromise solution for school districts everywhere.

#### **PSI 8.8L V8 Propane**

PSI's high-performance V8 can handle the rigors of on-road duty delivering a clean-technology solution without sacrificing power or performance. Superior engine performance is driven by an ECU that integrates and coordinates all critical functions including governor, variable ignition timing, air/fuel ratio control, knock suppression and engine protection.

#### **Possible Call-to-Actions:**

- Watch the videos:
  - Powered by Propane
  - Powered by Gasoline
- Download Information Sheet PSI 8.8L Gasoline or Propane Engine Five Reasons the PSI 8.8L is best-in-class (MRC Literature > IC Bus School > Competitive Comparisons)
  - <a href="https://www.icbus.com/-/media/icbus/blog/engine-spec-comparisons/ic-bus-psi-vs-bluebird-sellsheet-final.pdf">https://www.icbus.com/-/media/icbus/blog/engine-spec-comparisons/ic-bus-psi-vs-bluebird-sellsheet-final.pdf</a>
- Contact us for more information email fill-out form

#### Other Resources:

https://www.icbus.com/blog/8\_8I

https://www.icbus.com/why-icbus/engine-choice

https://www.icbus.com/why-icbus/drivetrain-comparison



### **Cummins® B6.7 Diesel Engine**

Every aspect of the B6.7 has been engineered for reliability, durability and fuel efficiency to deliver the lowest cost of ownership with maximum uptime.

#### **Key Highlights**

- Variable Geometry Turbocharger (VGT) delivers superior performance under all operating conditions
- Electronic controls provide enhanced thermal management of the aftertreatment system (eliminates need for variable valve timing)
- 2017 single module has up to 70% reduction in space claim and up to 30% reduction in weight when compared to the 2009-2016 switchback system
- · Largest network of trained and certified technicians in the world
- · Well established distribution centers ensure parts are widely stocked for best-in-class availability
- Available with an Eaton or Allison Transmission

#### **Possible Call-to-Actions:**

- Watch the video: <u>IC Bus Driving Our Future</u>
- Watch the Video: <u>IC Bus Driving Technology for Transportation Directors</u>
- Watch the video: IC Bus Driving Technology for Students
- Watch the video: <u>IC Bus Driving Technology for Drivers</u>
- Download Information Sheet Cummins B6.7 Five Reasons the B6.7 is best-in-class (MRC Literature > IC Bus School > Competitive Comparisons)
  - https://www.icbus.com/-/media/icbus/blog/engine-spec-comparisons/icbusb67vsdd5comparisonfinalrev1114.pdf
- Contact us for more information email fill-out form

#### Other Resources:

https://www.icbus.com/blog/b6\_7

https://www.icbus.com/whv-icbus/engine-choice

https://www.icbus.com/why-icbus/drivetrain-comparison



### **Cummins® L9 Diesel Engine**

The RE Series is available with three versions of the all-new Cummins L9. This inline-6 diesel workhorse comes from a legacy of over 27 years and 5-million engines. This proven performer also delivers the best power-to-weight ratio in its class.

#### **Key Highlights**

- With up to 300 hp and 860 lb-ft in the RE Series, the L9 offers the best u power-to-weight ratio in its class
- · Replaceable cylinder liners for easier rebuilding
- · Compact Single ModuleTM aftertreatment system with exceptional thermal efficiency
- Cummins Fleetguard® filters provide up to 10 times better protection than conventional fuel filters
- · Largest, most capable support network in North America

#### **Possible Call-to-Actions:**

- Watch the video: RE Series
- Watch the Video: <u>IC Bus Driving Technology for Transportation Directors</u>
- Watch the video: <u>IC Bus Driving Technology for Students</u>
- Watch the video: IC Bus Driving Technology for Drivers
- Download Information Sheet Cummins L9 Five Reasons the L9 is best-in-class (MRC Literature > IC Bus School > Competitive Comparisons)
  - https://www.icbus.com/-/media/icbus/blog/engine-spec-comparisons/ic-bus-l9-vs-dd8-comparison-r4.pdf
- Contact us for more information email fill-out form

#### Other Resources:

https://www.icbus.com/blog/l9

https://www.icbus.com/why-icbus/engine-choice

https://www.icbus.com/why-icbus/drivetrain-comparison



### IC Bus Full-View Camera Technology™ by Rosco

It's an industry first, specifically designed for school buses. IC Bus Full-View Camera Technology™ by Rosco, combined with side mirrors, gives drivers a full view around the bus so they can focus on driving while keeping kids safe. Delivering greater confidence during maneuvers and operational tasks, the technology helps to avoid information overload while providing drivers with greater peace of mind.

#### **Possible Call-to-Actions:**

• Download the sell sheet: Available on the MRC: Literature > IC Bus - School > Spec Cards/Sell Sheets